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Resilient nations.*

United Nations Development Programme

Large scale population survey for the persons with disabilities

**Annual Progress Report**

<January 2011-December 2011>

Prepared For

<UNDP>

22<sup>nd</sup> March 2012

## **Contents**

### **Executive Summary**

The large scale population survey for the persons with disabilities (PWDs) has been completed in 2011. The report analyzes the situation of PWDs throughout all policy areas of Kosovo, including their health, education, socio-economic and employment status, accessibility and social participation and it identifies evidence gaps and informs policy-makers to address the needs of PWDs.

Urgent needs and vulnerabilities of this group were identified through data collection and dissemination. Collected data are serving as baseline for prioritizing actions defined by Office of Prime Minister (OPM) / Office for Good Governance (OGG) and are providing substantial information to Civil Society representatives advocating for specific social groups living with various disabilities, with special focus on women with disabilities, and minority women.

Based on the survey and through consultations with stakeholders, the project proposal of empowering of PWDs was prepared by an international consultant in October 2011.

Furthermore, to support the implementation of the National Disability Action Plan, UNDP firstly joined the short term employment scheme in cooperation with OSCE and OGG. A total of 10 PWDs had opportunity to work in Prishtinë municipality and UNDP.

Throughout the project duration, it turned out that Disabled Persons Organization(DPO) is very much fragmented, therefore in the initial phase of the next programmed project, the focus should be put on the recreating the cooperation among them by providing training on visioning exercise, communication, data collection, advocacy and democratic practices.

### **Situational Background**

The Kosovo Human Development Report published by UNDP in 2010 identified people with disabilities as one of the most marginalized social groups in Kosovo. In 2011, given that in Kosovo there was a lack of quantitative and quality data on disability, UNDP in cooperation with OPM/ OGG, conducted a broad survey for people with disabilities to identify their urgent needs and vulnerabilities, as well as assess their situation of their caretakers. This is the first kind of UNDP/OPM-OGG effort focused specifically on the integration of persons with disabilities into Kosovo society.

The survey aims at facilitating and supporting policy-makers and other relevant stakeholders to get to know persons with disabilities better and to increase the knowledge and understanding of how these difficulties are unjustly amplified because of neglect or outright discrimination. The study was shaped to support all relevant local and international stakeholders in their efforts to advance the implementation of Kosovo's National Disability Action Plan (NDAP) 2009 - 2011 and also acquired data will provide substantial information to civil society representatives advocating for special groups of citizens living with various disabilities, with a special focus on women with disabilities, who may doubly marginalized, and minority women, who may be triply marginalized.

## Evaluation of Progress during the Reporting Period

Output1: (population survey on the perceptions and conditions of persons with disabilities in Kosovo completed in gender responsive manner)

### Milestones:

A targeted survey on the conditions of PWDs was conducted during June 2011. A total of 950 respondents aged 1 to 75 years and of all ethnic backgrounds were interviewed Kosovo-wide. Six Focus Group discussions were organized, which provided qualitative information. The target population was broken down to 63% K-Albanians, 16% K-Serbs, 10.5% K-Roma, Ashkali, and Egyptians and 10.5% K-Others. The Gender breakdown of the sample is 55% male and 45% female. Of the total sample, 667 respondents were PWDs and 283 were their caregivers. Data Collection was conducted in June and July 2011, by Prism Research, processed using SPSS. The survey's report presents the general characteristics of PWDs, including their health, education, socio-economic and employment status, accessibility, discrimination, civic participation, and legal matters they face; as well as their caregivers. The study aims at identifying evidence gaps and informing policy-makers.

As pointed out in the consultations with DPOs, in the future, given that disability is a complex and crosscutting issue, the face-to face interview should be organized more carefully to include various kinds of PWDs. For example, an interpreter such as sign language would be necessary since many of people with hearing impairment have difficulty in reading. Also, the hardcopies of the Survey's report should have been done also in Braille alphabet for the blind.

### Impact:

Acquired data through the survey will provide substantial information to civil society representatives advocating for specific groups of citizens living with various disabilities.

*Overall progress achieved against identified targets and indicators for Output 1:*

- To collect data on attitudes and readiness of the people toward various groups of citizens living with disabilities, with special focus on women, in particular minority women, as a marginalized group; fully achieved.*

Output2: Kosovo Disability Action Plan priorities identified and project document for next phase of programming developed.

### Mile stone:

To support the implementation of the National Disability Action Plan, specifically in the employment section, which is one of the priorities identified in the survey, UNDP supported short term employment of 10 PWDs in local Institution and in UNDP in cooperation with OSCE and OGG. The objective of this activity was to foster equal employment opportunities by

promoting the integration of PWDs in working environments for a short term period and awareness raised among public institutions at the central and local level to support the employability of PWDs.

This initiative addressed to contribute to implementing and executing the law on Employment for PWDs and improving professional Training PWDs. Training on the Rights of PWDs and their employability among Institutions and PWDs themselves, prior to the employment period was also conducted. On the International Day of Persons with Disabilities (3rd December), a Conference was organized to present the overall evaluation of the beneficiaries, lesson learnt and main recommendations to the institutions.

In regards to future National Disability Action Plan, even though both of National disability Strategy for 2012-2021 and Action Plan 2012-2015 are still being finalized by OGG, the recommendation by the survey will be incorporated into the Strategy which means the survey served as a baseline for identifying and prioritizing of the needs for PWDs.

The draft of new project proposal was prepared by using the information of the survey as baseline through consultations with stakeholders including DPOs, relevant line ministries, some municipalities and international organizations in October 2011 by an international consultant. Though the candidate seemed to be the best based on CVs, phone interview and financial proposals' revision, the draft proposal submitted by the selected consultant did not meet the UNDP qualitative standards (not clear distinction between output/outcomes, no baseline/indicators/targets, confused Project Management agreements). Selecting the international consultant through a written test, in order to evaluate his/her ability to draft project proposals is highly recommended.

*Overall progress achieved against identified targets and indicators for Output 2:*

- *Disability Action Plan priority area identified; fully achieved*
- *Project document for next phase of programming developed; partially achieved*

### **Gender Mainstreaming**

This project advanced gender justice through the provision of disaggregated data, enabling a more accurate understanding of the situation for women with disabilities. It strengthens the capacities of civil society and local authorities and local authorities to identify gaps and define programming priorities, further transforming government to deliver more effectively for women.

### **Partnerships**

During the first three quarterlies of 2011, the OPM/OGG did not show particular interest and/or involvement in the project, despite regular meetings, electronic correspondence with the UNDP Programme Analyst and invitation of the National Disability Focal Point by UNDP Kosovo, to the UN Workshop on the implementation of the Convention on the Rights of

Persons with Disabilities, organized by UNDP Croatia. The OPM/OGG rarely gave contributions or suggestions for improvement of the survey's report only at the very end of the project (4th quarter 2011) they started claiming their ownership and they supported UNDP in the organization of the launch of the report.

## **Challenges, Responses and Lessons Learned**

### **1. More involvement of the Disabled Persons Organizations (DPOs)**

During the reporting period, the DPOs were consulted at the initial stage of drafting the situational analysis by Prism Research, and by the international consultant for the preparation of the new project proposal. Despite this the DPO community appears to be very fragmented.

Knowing the tension and competition among the DPOs, during the preparation of the report, there was space to allow more consultation/inputs with/from DPOs. Also, explaining more about the methodology (what the survey can tell us and what it cannot) may have avoided each group looking for how "its disability" is represented compared to other disabilities.

### **2. Selection of the Contractor for conducting the survey**

The selection of the Contractor (which resulted to be Prism Research Company) was done according to UNDP procedures, by analyzing the technical and financial proposals sent by the candidate companies after the release of the Request for Proposals (RfP). Prism Research was the best scored, but was proved not to be fully efficient and not presenting qualitative and time-bound deliverables. Furthermore the key personnel of Prism Research (whose CVs were submitted together with the Technical proposal) left the Company during the project duration, and the company was not able to meet the deadlines established in the RfP, leading to continuous delays. As recommendation, the selection criteria for the contractor should be narrowed down and contacting the previous clients of the contractor to double check their satisfaction with the quality of their deliverables, better underlining in the RfP the timeline of the project, specifying that unjustified delays will cause reductions in the payment.

## **Conclusions and Ways Forward**

The broad survey was completed even though continuous delays by the contracted companies were repeated.

Now the new project proposal was prepared based on the survey, it is necessary to consult with relevant line ministries and DPOs for the project to be endorsed and to be fostered the ownership among them for sustainability. Since the fragmentation is major problem among DPOs, in the initial phase of the next programmed project, the focus should be put on the recreating the solidarity among them, to address this issue, UNDP can start to provide training on visioning exercise, communication, data collection and advocacy and democratic practices to them.

## **Annexes:**

1. Financial Report
2. Annual Work Plan for next upcoming years

## ANNEX1. Financial Report

**Project number:** 00075649  
**Project title:** Disability Project Survey  
**Designated institution:** United Nations Development Programme Kosovo  
**Donor(s):** UNDP  
**Currency:** USD (US dollar)  
**Period:** Jan-Dec 2011

<b>Budget code</b>	<b>Description</b>	<b>Total expenditures</b>
71200	International Consultant	8,812.59
71300	Local Consultant	2,121.64
71400	Service Contracts	17.60
71600	Travel	2,324.07
72100	Contractual Services&Companies	25,842.49
72300	Other materials and goods	1,904.73
72700	Hospitality&Report Launch	18.63
74200	Audio Visual&Print Prod Costs	2,792.59
74500	Miscellaneous costs	3,325.88
<b>TOTAL</b>		<b>47,160.22</b>



**ANNEX2: Annual Work Plan for 2012  
Project No. and Title: 00060165 Population Survey of Persons with Disabilities**

**ANNUAL WORK PLAN**

**Year: 2012**

EXPECTED OUTPUTS <i>And baseline, indicators including annual targets</i>	PLANNED ACTIVITIES <i>List activity results and associated actions</i>	TIMEFRAME				RESPONSIBLE PARTY	PLANNED BUDGET	
		Q1	Q2	Q3	Q4		Funding Source	Budget Description
<p><b>Output 1</b> Public awareness raised on the barriers, discrimination and general conditions of Persons with disabilities (PWDs) in Kosovo, strengthened coordination for further commitment on the National Disability Action Plan implementation</p> <p><i>Indicators:</i></p> <ol style="list-style-type: none"> <li>The number of trained Disabled Persons Organizations (DPOs)</li> <li>The amount of resource mobilised (EUR)</li> <li>National Disability Council operational or not</li> </ol> <p><i>Baseline:</i></p> <ol style="list-style-type: none"> <li>no mapping for persons who have been trained</li> <li>0 EUR</li> <li>National Disability Council not operational</li> </ol> <p><i>Targets:</i></p>	<p>1. Activity Result: Awareness on the conditions of PWDs raised</p> <p>- Activity action: Dissemination of the findings of the disability survey with roundtable discussions in 2 Municipalities.</p>		X			UNDP	Contractual services (printing) Hospitality/Venue	2,000
<p><i>Indicators:</i></p> <ol style="list-style-type: none"> <li>The number of trained Disabled Persons Organizations (DPOs)</li> <li>The amount of resource mobilised (EUR)</li> <li>National Disability Council operational or not</li> </ol> <p><i>Baseline:</i></p> <ol style="list-style-type: none"> <li>no mapping for persons who have been trained</li> <li>0 EUR</li> <li>National Disability Council not operational</li> </ol> <p><i>Targets:</i></p>	<p>2. Activity Result: DPO community's coordination and M&amp;E capacities improved</p> <p>- Activity action: Conduct trainings for DPOs on communication strategies and M&amp;E</p>		X	X		UNDP	Contractual services (training) Equipment and furniture Hospitality/Venue	12,000



<p>1) 10 DPOs will be trained 2) 300,000 EUR 3) National Disability Council operational</p> <p><b>Gender Marker Rating</b> : related to 8 PA and GES</p> <p><b>Related CP outcome:</b> <i>KPAP Outcome 1: By 2015, vulnerable women and men (returnees, IDPs, minority groups, PWDs, youth) have more economic and livelihood opportunities, and better public and social services.</i></p>	<p>3. Activity Result: Financial resources available</p> <p>- Activity action: Organize a donor round table to mobilize resources for further support to man, women, youth and children with disabilities</p>	<p>X</p>				<p>UNDP cooperation with the Office for Good Governance</p>	<p>UNDP</p>	<p>Hospitality/Venue</p> <p>1,000</p>	
	<p>4. Activity Result: Advocacy role of DPOs strengthened</p> <p>- Activity action: National Disability Council re-established through a participatory approach and is given the means to operate effectively (whereas half of its components are women)</p>	<p>X</p>	<p>X</p>			<p>UNDP</p>	<p>UNDP</p> <p>Equipment and furniture</p> <p>5,000</p>		
<b>TOTAL</b>									<b>20,000 (US\$)</b>

Name: Sachiko Kareki  
Submitted by Programme Analyst

Name: Cleared by Programme Analyst

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Name: Approved by the DRR:

Date: 30 January, 2012

Date:

Date:

Date:

Signature:

Signature

Signature

Signature

*Note: The original AWP for 2012 is in the file.*